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CONFIRMATION NO. 4917

SERIAL NUMBER 10/067,040	FILING DATE 02/04/2002 RULE	CLASS 709	GROUP ART UNIT 2152	ATTORNEY DOCKET NO. P7223	
APPLICANTS Michael J. Wookey, Santa Clara, CA; Trevor Watson, Sheffield, UNITED KINGDOM; Jean Chouanard, Redwood City, CA;					
** CONTINUING DATA ***** QN 01/05/06					
** FOREIGN APPLICATIONS ***** QN 01/05/06					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/07/2002					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and <input type="checkbox"/> Allowance <input checked="" type="checkbox"/> AN Acknowledged <input type="checkbox"/> Examiner's Signature Initials		STATE OR COUNTRY CA	SHEETS DRAWING 17	TOTAL CLAIMS 19	INDEPENDENT CLAIMS 3
ADDRESS Stephen A. Terrile HAMILTON & TERRILE, LLP PO Box 203518 Austin, TX 78759					
TITLE Remote service systems management interface					
FILING FEE RECEIVED 740	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		